

Report Your Freezer Failures!

The NIH is analyzing Ultra-Low Temperature (ULT) freezer failures that occur within NIH facilities to identify trends in freezer failures and freezer reliability. The findings from this data analysis will be made available to help researchers improve the reliability of their ULT freezers and make informed purchasing decisions. We are asking that all NIH labs report ULT freezer failures using the link below.

Report your ULT freezer failure [here](#).

The reporting form should only require a few minutes to complete. Even partial information on freezer failures can be helpful for our data analysis! A few of the questions you'll find in the reporting form are listed below:

- What was the date of the freezer failure?
- What was the make and model of the freezer?
- How did the freezer fail?
- How old was the freezer?
- What was the freezer temperature set point?
- How often was maintenance performed on the freezer?
- What type of location was the freezer kept in (lab, freezer farm, hallway, etc.)?
- Has the freezer failed before?
- Has the freezer received major repairs before the failure?

The answers to these questions will provide the NIH with valuable information that can be used to better safeguard our research. We greatly appreciate any time and effort spent helping us collect information on freezer failures! You can learn more about freezer management at the NIH by visiting our [NEMS website](#). Please contact [Mr. Jaroslav Sebek](#) with any questions regarding the reporting form.